

**General Instruction**  
**AUSTRALIA (AU)**

**PPCIG-OL**

*Print Date: April 11, 2014*

## 1. SHIPMENT INSTRUCTIONS

### a. CONSIGNMENT INSTRUCTIONS:

1. Effective 01 April 2000, the 337th ASUF is responsible for all shipments to/from Australia except those destined for Alice Springs. DOD personnel are generally assigned to locations in states/territories listed below. Please review locations carefully and follow routing instructions in Paragraph c. (CH SDDC-PAC 22-JAN-2014 RB)

2. The states/territories listed below are OTO areas. A crossreference of OTO APOs/FPOs served is specifically identified in record 7-4, 337 ASUF Canberra.

-----a. Effective 1 Oct 2008: Victoria (VIC), which includes: Melbourne, Bandiana, Bendigo, Macleod, Queenscliff, and Puckapunyal.

-----b. Queensland (QLD), areas of: Brisbane, RAAF Amberly, and Canungra only

3. The states/territories listed below are OTO areas. A crossreference of OTO APOs/FPOs served is specifically identified in record 7-4, 337 ASUF Canberra. (CH SDDC-PAC 10-Apr-2014 RB)

-----a. Queensland (QLD), areas of: Toowoomba, and Townsville

-----b. South Australia (SA), which includes: Adelaide and RAAF Edinburgh.

-----c. Western Australia (WA), which includes: Perth, Learmonth Solar Observatory, and Geraldton.

-----d. Northern Territory (NT), which includes: Darwin and RAAF Tindal. For personnel assigned to Alice Springs - refer to record 7-3.

-----e. Tasmania - Entire state.

4. Change in Area of Responsibility: Effective 01-Oct-2013, the 337th Air Support Flight Canberra Australia (RAFK) will only handle shipments of DoD personnel NOT holding diplomatic status. (CH SDDC-PAC 17-Sep-2013 RAB) Shipments to New Zealand should be routed in accordance with the instructions provided in subpara c.(6) routing instructions below. Please refer to Record 84-1 General Instructions for New Zealand for country information and instructions.

### b. ROUTING INSTRUCTIONS:

1. Code 4, T, and 8 rates are available to locations in New South Wales, and Australian Capitol Territory. All other areas (except Alice Springs) fall into the One Time Only category. Codes 4, T and 8 rates are available for shipments to Alice Springs. Shipments may experience delays dependent upon availability of airlift into Australia. (CH SDDC-PAC 10-APR-2014 RB)

2. Personnel are normally assigned to fully furnished lodging facilities upon arrival. Recommend personnel assigned to areas in Australia that have a servicing APO, mail personal items in lieu of unaccompanied baggage and apply for reimbursement IAW JFTR U5320D. Provide receipts with weight of each box at time of in-processing. Members should check with sponsor for APO restrictions.

3. Shipments of HHG and UB for Retired/Separated/Early Return of Dependents: Route HHG Code 4 only. Do NOT send these shipments Code T or by DPM surface. Route UB Code 8 only. Do NOT send shipments Code J.

### 4. ONE-TIME-ONLY RATE AREAS:

-----a. The following locations in Australia are designated one-time-only Code 4 and Code 8 rate areas: Tasmania, South Australia, Western Australia, Northern Territory (excluding Alice Springs), and Queensland areas of Townsville and Toowoomba. Do not use Codes T, J, and DPM shipment to these areas.

-----b. The following locations in Australia are designated one-time-only Code 4, T, and 8 rate areas: Victoria (effective 1 Oct 2008), Queensland areas of Brisbane, RAAF Amberly, and Canungra only. (CH SDDC-PAC

10-APR-2014 RB)

5. FOR ALICE SPRINGS: Recommend shipping baggage-type item via APO channels. Consign to unit of assignment and mark for the member. Do not consign to TMO. If a UB shipment is necessary, Code 8 is the preferred method.

6. FOR NEW ZEALAND: Effective 01-Oct-2013, 337th Air Support Flight Canberra Australia (RAFK) will only handle shipments of DoD personnel NOT holding diplomatic status. (CH SDDC-PAC 17-Sep-2013) New Zealand is a one-time-only Code 4 and Code 8 rate area. Individuals must provide the correct location of their duty station to either the north or south island. Wellington and Auckland are located in the north island and Christchurch is in the south island. Consign shipments to member, unit of assignment and indicate either north or south island.

#### a. WEIGHT RESTRICTIONS

(1) FOR ALICE SPRINGS (except members assigned to Det 421/LGN in Alice Springs), and LEARMONTH, WESTERN AUSTRALIA:

Furnished Government housing is available, including washer, dryer, and refrigerator. Accompanied or unaccompanied DoD personnel are authorized 25 percent of full JFTR/JTR weight allowance or 2,500 pounds, whichever is greater, plus baggage allowance for member and dependents when member is on accompanied tour.

(2) No weight restrictions identified to other locations.

#### b. CONTAINER/CRATING REQUIREMENTS

Crates must be stamped with a (ISPM15) stamp prior to arriving in Australia.

#### c. HARD LIFT AREA

No restrictions identified.

#### d. UNACCOMPANIED BAGGAGE

No restrictions identified.

## 2. CUSTOMS CLEARANCE PROCEDURES, REQUIREMENTS, AND RESTRICTIONS

a. To prevent any delay in customs/quarantine clearance, mandatory items requiring inspection should be placed in the number one container. Inventory should be attached to the number one container for both HHG and UB.

ALL personnel, regardless of status (i.e.-PCS, RET, SEP, DLD, etc.) MUST complete an Australian Customs Service Form B534 prior to personal property shipments being cleared for import into Australia. The completed and signed Form B534 must be accompanied with a copy of the customer's passport, DoD ID card, PCS/RET/SEP/DLD orders, and shipment inventory, and can be faxed or emailed to the responsible destination PPSO. Please contact 337asuf.lgt@us.af.mil for the most current version of the Form B534. (CH SDDC-PAC 17-Sep-2013 RAB)

b. No customs/quarantine clearance capabilities exist at Alice Springs. Code T shipments are cleared at RAAF Richmond (APOD); all other shipments clear at the WPOD or commercial APOD. RDD should take into consideration at least two weeks for clearance processing at all locations.

c. PACKING CONTAINERS: Outer wood containers for HHG and UB must be in good and sound condition. Wood crates, cases, pallets, or dunnage must be free of bark and treated by a method approved by the Australian Department of Agriculture, Fisheries, and Forestry (DAFF)- ISPM15 stamped. (CH SDDC-PAC 10-APR-2014 RB) Containers, including the underside of skids used for packing and shipping or mailing goods to Australia must be clean and free from soil, dirt, or plant/animal contaminants such as grain, flour, meat, bone, hide, and skins. Boxes used to pack fresh fruit, vegetables, meat, poultry, or poultry products are

prohibited. Violations will result in refusal by AQIS to allow the containers into the country

d. **PACKING MATERIALS:** Straw packing, rice hulls, cereal straw, and similar plant materials are prohibited and must not be used for packing. Shredded paper, wood-wool, or synthetic packing materials are acceptable as long as they are not contaminated with material that could be a quarantine risk. Also acceptable are sawdust, strawboard, granulated cork, peat, perlite, and vermiculite.

e. **QUARANTINE RESTRICTIONS:** To prevent the outbreak of diseases and infestation harmful to agriculture, Australia prohibits the importation of many items of plant or animal. Damage or loss resulting from quarantine treatment or seizure, may not be considered shipping damage or loss for claims purposes. Members will be liable for the cost of treatment or destruction of items warranting quarantine attention. Treatment and destruction fees are not reimbursable.

1. Items subject to mandatory fumigation or heat treatment which may damage or destroy the item include: wood furniture containing "bore holes" or any other signs of pest infestations, goods made from bamboo or cane (in whole or part); dunnage (unless re-exported); and wooden ware from Asia and Southeast Asia. Antique furniture is subject to fumigation whether signs of infestation exist or not. Only wooden antiques known to be over 100 years old should be identified as "Antique" on the inventory.

2. Items subject to mandatory heat treatment, which may damage or destroy them include: articles made from cereal straw; dried flower arrangements (including grass); pinecones; and sphagnum moss. This includes decorations made of plant material whether living or dead, or parts of plant material, such as Christmas wreaths and pinecone decorations.

3. Any material of plant origin likely to carry plant disease or pest is subject to plant quarantine, whether listed or not. Prohibited food or plant origin and other plant material include: plants, vegetables, and fruits (including citrus peel and some dried matter); date, currants, grains, cereals, nuts, peas, and beans (including coffee beans; peanuts; and dried beans); seeds (including popcorn, and herbs or spices containing seeds); rice (unpolished), garlic, and yeast. Plant matter subject to quarantine includes: balsa wood, bamboo (including handles and fishing rods), bay leaves, bird seed, brooms, camel seats and saddles, cane, wooden clothes hangars, clothes pins from Asian sources, flour, jute, wooden mallets, mats (straw, grass, sea grass, coir, coconut, fiber), rattan furniture, wooden sports equipment from Asian sources (including India, Pakistan, and Sri Lanka); rifle and gun stocks from Asian sources, raw cotton rugs, raisins, and science sets containing insects or plants.

4. Animal products parts of animals and related materials are subject to quarantine control. Some (such as birds nests and previously used egg crates) are prohibited. Others may require inspection or treatments. These include honey and other bee products, dog chews made from hides or skins, native artifacts, and enzymes. No poultry products or meat products (except some canned meats - check with your sponsor) will be allowed into Australia. No pig meat (even canned) or product which may contain pig meat, may be shipped into the country. If these items are found in a shipment, AQIS will confiscate and destroy them to prevent the spread of diseases such as rabies and Newcastle disease.

f. **CLEANING REQUIREMENTS:**

1. Outside recreational equipment and gardening implements must be free of dirt, soil, and grass clippings. These items should be packed in the number one container for inspection. If the items are not clean, they will be removed for cleaning at the owner's expense. It is very important to clean weed eaters, lawn mowers, bicycles, tricycles, barbecues, and lawn equipment before shipping.

2. Furniture, vacuum cleaners, etc., should be free of food particles, crumbs, and soil. Remove vacuum cleaner's bag prior to shipment.

g. Items associated with farming or farm animals are, for the most part, prohibited. Examples are saddles, bridles, reins, etc. If shipped into Australia, they will be subjected to quarantine treatment. Contact your nearest Australian Consulate for more information.

h. Because of the extensive restrictions, it is better not to ship food into the country. If permitted to be shipped, food, plant, or animal material should be placed in the number one container for inspection. This is the member's responsibility. If not done, it could cause a delay in the delivery of the shipment due to the delay in quarantine clearance.

### 3. CONSUMABLES

**a. ALCOHOLIC BEVERAGES****AIR/SEA CARGO**

Imported alcohol and/or tobacco products with a value at or below \$1,000AUD that arrive by air or sea cargo will require a self-assessed clearance (SAC) declaration to be lodged. Duty and Goods and Services Tax (GST) are payable on these goods.

For more information, see the fact sheet *Self-assessed Clearance (SAC) Declarations* on the Customs and Border Protection website at:  
<http://www.customs.gov.au/webdata/resources/files/SelfassessedClearanceSACDeclarationsWEB.PDF>

**IMPORTED GOODS WITH A VALUE ABOVE \$1,000 (AUD)  
AIR/SEA CARGO OR POST**

If imported alcohol and/or tobacco products in a consignment valued above \$1,000AUD arrive by air or sea cargo or by post, in most cases, you will be required to make an import declaration.

For more information see the fact sheet *Import Declarations* on the Customs and Border Protection website at: <http://www.customs.gov.au/webdata/resources/files/ImportDeclarationsWEB.pdf>

**PERSONAL BELONGINGS**

If your imported personal belongings (known as unaccompanied personal effects) include:

- wine, beer, spirits or other alcoholic beverages, and/or
- cigarettes, cigars and other tobacco products,

Duty, GST and/or Wine Equalisation Tax (WET) is payable on those goods.

For more information see the fact sheet *Sending Your Personal Belongings to Australia as Cargo or by International Mail* on the Customs and Border Protection website at:  
<http://www.customs.gov.au/webdata/resources/files/PersonalBelongingsFactSheetDEC2011WEB.pdf>  
(CH SDDC-PAC 17-Sep-2013 RAB)

**b. CIGARETTES/TOBACCO PRODUCTS****AIR/SEA CARGO**

Imported alcohol and/or tobacco products with a value at or below \$1,000AUD that arrive by air or sea cargo will require a self-assessed clearance (SAC) declaration to be lodged. Duty and Goods and Services Tax (GST) are payable on these goods.

For more information, see the fact sheet *Self-assessed Clearance (SAC) Declarations* on the Customs and Border Protection website at:  
<http://www.customs.gov.au/webdata/resources/files/SelfassessedClearanceSACDeclarationsWEB.PDF>

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If imported alcohol and/or tobacco products in a consignment valued above \$1,000AUD arrive by air or sea cargo or by post, in most cases, you will be required to make an import declaration.

For more information see the fact sheet *Import Declarations* on the Customs and Border Protection website at: <http://www.customs.gov.au/webdata/resources/files/ImportDeclarationsWEB.pdf>

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<http://www.customs.gov.au/webdata/resources/files/PersonalBelongingsFactSheetDEC2011WEB.pdf>  
(CH SDDC-PAC 17-Sep-2013 RAB)

**c. COSMETICS**

No restrictions identified.

**d. FOOD STUFFS AND MEATS**

Pay close attention to the customs restrictions in paragraph 2 above.

#### e. MEDICATION (NARCOTICS)/PHARMACEUTICAL PRODUCTS

For personal use.

### 4. ELECTRICAL EQUIPMENT

No restrictions identified.

#### a. HOME COMPUTERS

No restrictions identified.

#### b. TVs/VCRs

Most American TVs broadcast in the format approved by the National Television Standards Committee (NTSC). Australian televisions operate on Phase Alternate Lines (PAL), which is the European standard for broadcasting. NTSC TVs will only operate in conjunction with NTSC VCRs and NTSC produced video cassettes. A NTSC TV cannot pick up the PAL signal without a converter box. It is available at considerable expense. Last priced at \$100-\$300 Australian Dollars.(ch)

#### c. OTHER (i.e. COMPATIBILITY, ETC)

Appliances such as a refrigerator, freezer or other refrigerant type appliance must NOT operate on the following refrigerant gases - R11, R12, R113, R114, R500 or R502. Items containing refrigerant with any of the above gases will be confiscated. Member will be instructed to convert appliance to an environmentally friendly refrigerant or pay for reshipment/destruction.

### 5. FURNITURE, OVERSIZED

For Alice Springs (except 421/LGN) and Learmonth Western Australia: Houses are small and all rooms are furnished. Check with sponsor. No storage is available in Australia for items of furniture too large to fit in housing.

### 6. PETS/QUARANTINE

Extended period of quarantine (6-9 months) is required for pets shipped to Australia. Shorter periods of quarantine may occur if requirements for pet import is initiated earlier. Member should contact the nearest Australian Consulate for details.

### 7. PRIVATELY OWNED FIREARMS (POF)

a. Due to stringent Australian gun laws and costs involved, members are strongly advised not to import a firearm. Members will be responsible to meet all requirements for possessing guns, to include, being an active member of an Australian gun club and firing the weapon at least once a month. The Government of Australia has prohibited entry of the following firearms, self-loading (automatic or semi-automatic) rim fire rifles, self-loading center fire rifles, self-loading shotguns, and pump shotguns. Unapproved weapons shipped to Australia will be required to be exported at the member's expense. For all other firearms, (any weapon capable of firing a projectile), approval must be obtained by the member through the destination TMO, Chief of Mission, and Australian Government before shipping firearms in HHG or UB. All firearms will be put in the number one container to facilitate clearance.

b. Shipment of ammunition/explosives to all areas is prohibited.

**a. HAND GUNS**

No restrictions identified.

**b. RIFLES/SHOT GUNS**

No restrictions identified.

**c. TOY RELATED GUNS**

No restrictions identified.

**d. OTHER (i.e. AMMO, EXPLOSIVES, ETC)**

No restrictions identified.

**8. PRIVATELY OWNED VEHICLES (POVs)****a. POVs (includes data on prohibited vehicles, colors, etc.)**

Vehicles imported into Australia must undergo a rigorous customs and quarantine process which can take up to 4 weeks (or more) for clearance. This process is NOT controlled by the DoD or the US Government. -----DoD Personnel should expect to be without their POV for a MINIMUM of one month after arrival into Australia.

-----Car-rental prices in Australia vary, but usually run approximately \$25-30 AUD per day. This is an out-of-pocket expense for DoD Personnel, so shipping your POV as early as possible is recommended to avoid potential personal hardship.

Personnel holding Diplomatic status are STRICTLY PROHIBITED from importing motor vehicles into Australia. For more information, please contact your State Department representative. (CH SDDC-PAC 06-Nov-2013 RB)

United States Forces under the Status of Forces Agreement (SOFA) are entitled to import ONE duty free vehicle/motorcycle.

1. All vehicles imported under SOFA MUST be exported or destroyed at the completion of member's tour of duty. The only exception is you may sell your vehicle to another SOFA member with prior approval from the Australian Customs Service. An imported vehicle must comply with state and territory registration and requirements. All imported vehicles will have a security bond up to 95 percent of the purchased amount of the vehicle. A three-percent Stamp Duty is payable at some states upon registration.
2. Importation of a second vehicle, such as a motorcycle or moped in your personal property shipment, is solely at the customer's expense. Customers need to work directly with Australian authorities on potential costs, importation fees, etc. PPSOs in Australia are not able to provide assistance with the importation of a second vehicle. (CH SDDC-PAC 06-Nov-2013 RB)
3. SOFA personnel are no longer required to obtain a Vehicle Import Approval (VIA) prior to importing their Privately-Owned-Vehicle (POV) into Australia. However, members are still required to obtain a VIA for vehicle registration purposes. Therefore, highly recommend to start the process of obtaining a VIA. Please contact 337asuf.lgt@us.af.mil to start the process. It is STRONGLY RECOMMENDED members contact their sponsor or destination Transportation Office for specific information concerning shipment of POVs.(CH SDDC-PAC 08-20-2012 mso)
4. Military members who are assigned to Australia are advised that they could incur costs associated with modifications required and road worthiness prior to registering the vehicle. Modifications requirements

rarely occur but when they do the cost average up to \$100USD. Members should ensure their vehicle has good tires as this is a common trend among imports. Purchasing tires within Australia can be a costly expense. Some vehicles require a replacement/realignment of headlights and installation of amber turn signals. Rewiring of turn signals is typical and can be completed locally. Members can choose to store their vehicle at government expense based on the extensive modification requirement (other than normal maintenance servicing) set forth in the JFTR Para U5466 A.1.b.

5. Right hand drive vehicles from countries other than Australia are not recommended. These vehicles do not meet Australian Design requirements, are not fitted with an Australian Compliance Plate and are not authorized to convert to Australian specifications. It is not recommended to import this type vehicle into Australia as it must be exported, sold to a SOFA member or destroyed at the completion of your tour. A right hand drive cannot be imported to CONUS unless it is converted to meet U.S. safety and emission standards, which may cause major expenses to the owner.

6. Due to lengthy transit times and registration requirements, personnel assigned to Australia for one-year tours should contact their destination transportation office for additional information.

7. Members who enter Australia under diplomatic status are not entitled to import a POV into Australia (unless the POV meets all Australian standards to include right hand drive). Personnel in diplomatic status are authorized to purchase a vehicle sales tax and duty-free.

8. Advanced notification is urgent and necessary to ensure proper clearance and routing. The destination TMO requires the following vehicle information: year, make, model, color, serial number (VIN) state/license number; purchase price, purchase date, name/location of dealership/seller.

9. Inbound POV's destined to Northern Territory (including Alice Springs) and South Australia must be routed to the Port of Adelaide, South Australia (VB1).

---POVs of Personnel assigned to units in Western Australia, route to the Port of Fremantle (VA2).

---POVs of Personnel assigned to units in New South Wales and the Australian Capital Territory, route to the Port of Sydney (VC1).

---POVs of Personnel assigned to units in Queensland, route to the Port of Brisbane (VC3).

---POVs of Personnel assigned to units in Victoria, route to the Port of Melbourne (VB2).

(CH SDDC-PAC 06-Nov-2013 RB)

Effective September 1, 2008, consign all vehicles to the following contractors based on the final destination:

a. Personnel assigned to Alice Springs, Northern Territory consign to: Joint Defense Facility Pine Gap P.O. Box 2477 Alice Springs, NT Australia 0871. Telephone: 011-61-8-8951-2044. Email advance documentation to: TMO@JDFPG.net.au (CH SDDC-PAC 10-APR-2014 RB)

b. Personnel assigned to all other areas except Alice Springs, Northern Territory consign vehicle to: 337th Air Support Flight/LGT, U.S. Embassy Moonah Place Yarralumla, ACT 2600. Telephone: 011-61-2-6214-5879/5610. Email advance documentation to 337asuf.lgt@us.af.mil .

10. Trailers for jet skis, motorcycles, mopeds, etc. shipped in your personal property shipment require a approval to import. The approval MUST be received prior to shipment. If approval is not received, shipment will be held in SIT at origin. Instructions for completing the application for approval to import a vehicle are listed in para (3) above. The completed application MUST be mailed to the destination transportation office. FAX copy is not acceptable. Member must provide a current email address or fax number to receive the import approval. The destination transportation office will retain the original approval. The approval process will take approximately 30 days.

11. POVs destined to Australia and built prior to 1995 must NOT contain one of the following refrigerants for the air conditioning system: R11, R12, R113, R114, R500 and R502. Automobiles manufactured after 1996 should meet the requirements, however it is highly recommended to check your individual vehicle. If your POV contains any of the above refrigerant gases you must modify your air conditioning system to operate on a hydrochlorofluoro carbon based refrigerant. Failure to comply will result in Australian Customs Service seizing your POV. Hand-carry all modification documentation.

12. Personnel assigned to the state of Victoria (Melbourne/Puckapunyal) and Queensland territory must ensure the POV has a current CONUS registration and license plate(s) with their vehicle. Personnel will continue to use their current CONUS registration and license plate for the duration of their tour. No Australian registration or license plate will be issued from the Australian government. For personnel arriving

from locations other than CONUS that do not have a current CONUS registration and license plate(s), the state of Victoria and Queensland will issue an andquot;Unregistered Permitandquot;. This will entitle you to operate your POV, however your POV will not be issued an Australian license plate(s). It is highly recommended that you obtain a CONUS registration and license plate(s) prior to arriving in Australia. Failure to obtain a CONUS registration/license plate(s) will cause unnecessary hardship with the registration process.

#### b. MOTOR CYCLES/MOPEDS

See paragraph 8.a.(2). SOFA members are authorized ONE duty-free vehicle, and are NOT required to obtain a Vehicle Import Approval (VIA) prior to importing the ONE duty-free vehicle. If your motorcycle or moped is your ONE duty-free POV, it may be included in your personal property shipment. Ensure year, make, model and VIN is included on your inventory. Motorcycles that are included in your personal property shipment will require a VIA in order to clear customs and quarantine. If you ship ONE duty-free POV, shipping a motorcycle or a moped in your personal property shipment is NOT authorized. (CH SDDC-PAC 08-20-2012 -mso)

POVS and Motorcycles to Alice Springs:

Motorcycles: If the motorcycle is included in household goods Code T, members will require a VIA to clear Customs and Quarantine. Please contact tmo@jdfpg.net.au to obtain necessary documents to apply for the VIA. (ch SDDC-PAC 08-20-2012 mso)

#### c. GASOLINE/CATALYTIC CONVERTERS

Vehicles being imported into Australia are exempt from the removal of catalytic converters.

#### d. INSURANCE AND SAFETY REQUIREMENTS

(1) There are no restrictions on importing a left hand drive vehicle. Vehicles manufactured outside Australia and registered to a SOFA status member is not required to be converted to right hand drive. Sale of a SOFA vehicle that has been imported into Australia can be sold to another SOFA member only. Members must plan to export the vehicle they import, sell to another SOFA member, or have the POV destroyed upon their departure.(ch)

(2) Vehicles must be in good condition prior to shipment.

(3) Alterations to the normal specifications of vehicle are not recommended and must be brought to the attention of the destination TMO prior to shipment. Certain alterations (changes to the chassis, oversize tires, small steering wheels etc.) will prevent registration for normal road use.

### 9. SEXUALLY EXPLICIT/PORNOGRAPHIC MATERIAL

Prohibited.

### 10. STUFF WILD LIFE/ANIMALS AND PLANT RESTRICTIONS

Pay close attention to the customs restrictions in paragraph 2 above.

### 11. TRANSMITTING EQUIPMENT

No restrictions identified.

#### a. CBS

An individual importing CB or Ham radio equipment must obtain an operator's license from local Australian

authorities. Individuals presenting a current US operator's license and registering with the local communication agency can obtain a license. If the member does not have a current US license, one will not be issued. Equipment must be tested prior to operation to ensure it complies with Australian standards. There are 35 worldwide manufacturers of this equipment which have been tested and approved for operation in Australia. If the equipment being imported is not listed as approved, it must be released to the local communication agency for testing. If modification is required, parts and cost of labor will be the member's responsibility. Parts and labor are expensive.

#### b. AMATEUR/HAM RADIOS

An individual importing CB or Ham radio equipment must obtain an operator's license from local Australian authorities. Individuals presenting a current US operator's license and registering with the local communication agency can obtain a license. If the member does not have a current US license, one will not be issued. Equipment must be tested prior to operation to ensure it complies with Australian standards. There are 35 worldwide manufacturers of this equipment which have been tested and approved for operation in Australia. If the equipment being imported is not listed as approved, it must be released to the local communication agency for testing. If modification is required, parts and cost of labor will be the member's responsibility. Parts and labor are expensive.

#### c. MARS EQUIPMENT

MARS frequencies are not approved for operation in Australia.

#### d. DISH ANTENNAS

Satellite dishes are authorized, however, they may not be compatible with Australian systems. Members import satellite dishes at their own risk.

#### e. CORDLESS PHONES

Cordless phones may be imported, but may not operate properly in Australia.

### 12. SEPARATEES/RETIREES ENTITLEMENTS/LIMITATIONS

a. DD Form 1299 must identify point of contact, address, and phone number within Australia.

b. Retired/separated members should be advised a contact point in Australia is critical. Customs/quarantine clearance of their goods cannot be accomplished without the necessary documentations, Australian Customs Form B-534 and all pages of their passport. Member should also be advised the PPGBL will not cover the cost of Australian customs/quarantine clearance and all costs will be borne by the member. The member must make arrangements through their agent or customs broker for the clearance of all personal property shipments. Retired or separated personnel, who wish to ship a POV into Australia, should contact the nearest Australian Consulate for the Australian federal and state requirements for importing a foreign vehicle. All costs for Australian customs/quarantine clearance and required modification of POV are the member's responsibility. The Australian Customs Form B-534 is available at <http://www.customs.gov.au/webdata/resources/files/effects2.pdf>.

c. Shipments of HHG for Early Return of Dependents (ERD): ERD shipments are not covered under the Status of Forces Agreement(SOFA). Dependents on ERD orders are not entitled to duty free entry of their personal property (HHG or POV). Completion of the Australian Customs Form B-534 is required, along with a copy of all pages of their passport. The dependent acting as the receiving agent will be required to make arrangements to clear the shipment through customs and pay any duty. Customs/quarantine clearance of dependents personal property cannot be accomplished without the Australian Customs Form B-534 and photo copies of all pages of their passport. The Australian Customs Form B-534 is available at <http://www.customs.gov.au/webdata/resources/files/effects2.pdf>. Contact the nearest Australian Consulate for Australian federal and state requirements for importation requirements. All costs for Australian custom/quarantine clearance and required modifications are the members responsibility.

**13. OTHER**

a. HHG and POV entitlements for personnel in diplomatic status differ from those under the SOFA. Personnel in diplomatic status should contact the destination at GSO\_Canberra@state.gov. Personnel in SOFA status should contact TMO at 337asuf.lgt@us.af.mil for further information prior to shipment. (CH SDDC-PAC 10-Apr-2014 RB)

b. Boats: Members must be briefed on the excess costs for shipping boats or canoes that are 14 feet or longer.

c. Members are encouraged to read the General Instructions for Australia from the PPCIG and obtain a copy of the welcome package from their respective gaining unit/PEP administrator. Any questions regarding shipment of HHG or POV to Australia should be directed to the destination TMO prior to shipment via email at: 337.asuf.lgt@us.af.mil for SOFA personnel. Personnel in diplomatic status should contact GSO\_Canberra@state.gov. (CH SDDC-PAC 14-Apr-2014 RB)

d. YEARLY RAAF RICHMOND CLOSURE

The 735th Air Mobility Squadron Detachment 1, will be unable to support any DoD military or contracted aircraft arriving or departing the Richmond Royal Australian Air Force (RAAF) Base, Australia, during the week of the Christmas (December 25) Holiday and the week of the New Year's (January 1) Holiday. Therefore, refrain from shipping personal property shipments (Codes T, J, and DPM-air) to/from the Richmond RAAF Base during this period. Detachment 1 is still able to support trucks delivering personal property shipments to/from the Richmond RAAF Base, but on a very limited basis due to reduced manning. (CH SDDC-PAC 06-Sep-2011 RB)

e. MAILING SYSTEMS

--DPO MAILING SYSTEM

Most U.S. Postal services in Australia have transitioned from APO to DPO services. The main impact this switch has on inbound personnel is that HHG and HHE are no longer authorized for mailing to DPO addresses. Please be advised that any HHG or HHE items mailed to a DPO address will be rejected and may be returned to the sender. The only locations authorized to mail HHG and HHE are Sydney AMT (assigned under Det 4 or 735 AMS) and Alice Springs, as these posts remain under the APO system. Only inbound personnel assigned to Det 4, 735 AMS and Alice Springs are authorized to ship HHG or HHE through the APO system.

--APO MAILING SYSTEM (Sydney AMT, Det 4 or 735 AMS and Alice Springs)

The size of the APO office is very small and not able to accommodate long-term storage of inbound personal property. With this being said, we request that you limit the number of boxes mailed to the items in which you will ACTUALLY NEED upon arrival into Australia. We also request that boxes are not shipped until you are within 30 days of arrival. If you need to ship items earlier, coordinate with your sponsor to have the items mailed to the sponsor's APO address (your sponsor will have to store the items until your arrival).

Lastly, you may be able to claim the basic postage (not insurance, premium shipping or packing costs) on any boxes you mail. The TMO section will provide further information on submitting these claims. (CH SDDC-PAC 17-Sep-2013 RAB)

f. ID CARDS. The 337th Air Support Flight has a DEERS machine to issue ID cards. Unless you and/or your dependents' ID cards will be expiring prior to your arrival, we will be able to assist you with all DEERS- and ID card-related activities. (CH SDDC-PAC 17-Sep-2013 RAB)

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