



Yokota Go Live = 28 October 2023

[GENESIS Overview Video](#)

What do I need to do as a patient? = See Page #3

What is MHS GENESIS?

MHS GENESIS is the Military Health System's new electronic health record. When fully deployed, MHS GENESIS will provide a single health record for service members, veterans, and their families. Since June 2022, the 374th MDG has been working tirelessly to ensure a smooth transition with minimal impact to our beneficiaries.

The MHS GENESIS Patient Portal is a secure website for 24/7 access to your health information, including managing appointments and exchanging messages with your care team. The new patient portal is launching at sites as MHS GENESIS deploys, replacing the TRICARE Online Secure Patient Portal.

→ [Video = Patient Portal](#)

What MHS GENESIS Brings to the Beneficiary

- MHS GENESIS will replace select a myriad of legacy healthcare systems
- MHS GENESIS supports the availability of electronic health records for more than 9.6 million potential DoD beneficiaries, and 205,000 Military Health System personnel globally
- MHS GENESIS creates a standardized system of care across the entire Military Health System
- MHS GENESIS has been deploying via a wave model that began in the Pacific Northwest in 2017, and will continue through October 2023.

Benefits of MHS GENESIS

One Integrated EHR System

- From basic training to retirement, and into the VA – it's the same record
- Records travel to next duty station (no more paper records)
- Same EHR with all services and at all bases
- Access to Joint Health Information Exchanges (sharing of medical information with select civilian providers)

Patient Portal

- 24/7 Access to your Electronic Health Record
- Exchange Secure Messaging with your care team
- Pharmacy Renewals
- Make On-Line Appointments
- View laboratory and test results
- Fill out forms on Clipboard
- Research health information on Health Library

Joint Health Information Exchanges

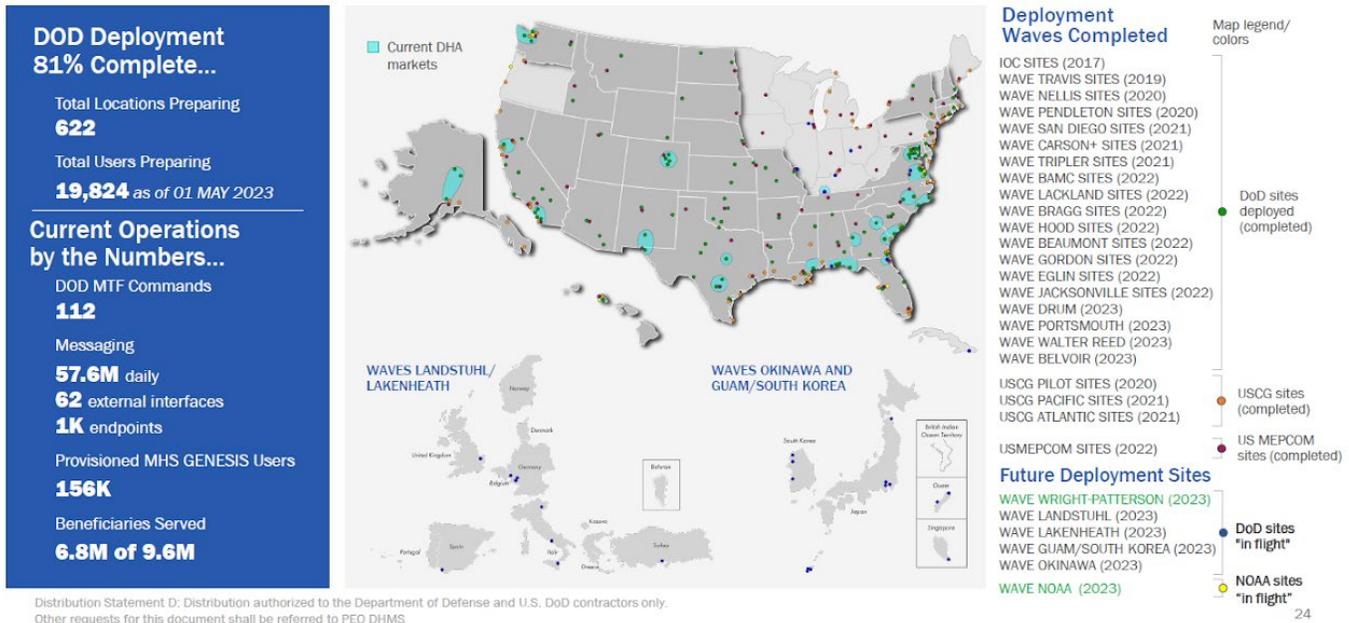
Joint Longitudinal Viewer

- Provides access to Legacy medical document for providers

Where is MHS GENESIS? (Jun 2023)

Yokota is in the final wave of deployment. After 28 October, all MTFs will be utilizing MHS GENESIS.

MHS GENESIS Current Operations As of Waves WALTER REED/BELVOIR Go-Live



Impacts to patient care

Challenges we'll face until we get back to our baseline (estimated 1 month)

Appointments

- Duration of patient / provider consults may be longer
- Less appointments available
- Less military-specific appointments (flight-physicals / pre-deployment & end-of-service physicals)

Pharmacy

- Longer wait times

Patient Portal

- Requesting refills is not a feature; however, refills can still be called in by phone

How we are mitigating the impacts of the transition for our patients:

- During the first few weeks leading up to and after Go-Live, we will have a comprehensive **support staff on site**. Integration architects who have been on the project for 6+ years and gone through several Go-Lives will be along side us. Over the years, each wave deployment has been smoother than the last. We will also have 30+ medics visiting from bases who have been using MHS GENESIS at their home stations for years to be our over-the-shoulder help as we become proficient with the new system. We will also be sending a team of Yokota medics to a base already using GENESIS so they can get hands-on experience with real patients prior to Go-Live.
- Clinics will have their first official day of scheduled patient care on 30 October (Monday.) On the Saturday before, our medics will have a **Soft Go-Live** to ensure everything is running smoothly and make any final adjustments.
- To help with access, **appointments will be added on Saturdays** in November.

To prepare for GENESIS - Beneficiaries should:

1. **Ensure their [DEERS information](#) is up to date**
 - Ensure EMAIL is current
 - Ensure PHONE NUMBER is correct
 - Ensure dependents are correct
 - Check all other information
 - Current Duty Station
2. **Attain a [DS Logon Account](#)**
 - [Video = Creating a DS Logon](#)
3. **Attain military-specific appointments (flight-physicals / pre-deployment & end-of-service physicals) well in advance of Go-Live**
4. **Attain Pharmacy REFILLS for a longer duration (60-90-120 day supply – *if permitted*)**

To learn more about MHS GENESIS, visit the [MHS GENESIS main website](#)