

337th Air Support Flight Contact Information

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To call the 337th ASUF from CONUS, dial
844-642-6214 XXXX

MISSION

The 337th Air Support Flight (ASUF) provides legal, financial, education, medical and personnel administrative, and logistical support to all United States Air Force, Army, Navy, Marine Corps, Space Force, and Department of Defense (DOD) active duty military, civilian, and retired personnel in Australia and limited support to personnel in New Zealand.

HISTORY

The 337th ASUF was activated in 1994 as the successor to Detachment 7, DoD Support Agency (DODSA), 15th Air Force Wing, Hickam AFB, Hawaii. The DODSA, Bolling AFB, Washington D.C., was created in 1986 following a joint agreement between Pacific Command, Pacific Air Forces, the Defense Intelligence Agency, and the U.S. Ambassador to Australia. DODSA was established to provide SOFA, legal, finance, transportation, and administrative support to U.S. DoD personnel and families assigned to Australia.

HERALDRY

The 337th Service Group was constituted on 27 Jul 1942, activated on 1 August 1942, and assigned to the Provisional XI AF Services Command, Elmendorf Field AK. The unit was transferred to the Air Services Command Training Center, Fresno CA; Stinson Field, San Antonio TX; Bluethenthal Field, Wilmington NC; and Fort Lawton WA, in turn, arriving at the latter in April 1945. On 19 May 1945 the Group was transferred to Twentieth Air Force and based at Ie Shima, Ryukyu Islands. In November 1945, the Group was transferred to Eighth Air Force and based at Naha Field. The Group was inactivated there in August 1948 and disbanded in October 1948.

In 1 June 1994, the group was reconstructed and re-designated 337th Air Support Flight on 1 Jun 1994 for activation in August 1994 by HQ Pacific Air Forces.

Service Streamers: World War II American Theater.

Campaign Streamers: World War II Ryukyus

Decorations: Air Force Outstanding Unit Awards: 1 Oct 2000-30 Sep 2002; 1 Nov 2002-31 Oct 2004; 31 May-30 Sep 2005; 1 Oct 2005-30 Sep 2007; 1 Oct-31 Dec 2009; 2 Nov 2013-1 Nov 2014; 2 Nov 2016-1 Nov 2017.

RYUKYUS 1945

ANTISUBMARINE 1941-1945



U.S. AIR FORCE

337th Air Support Flight



*Caring for U.S. Department of Defense personnel and
Families in Australia and New Zealand since 1986*

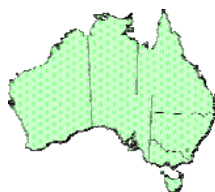
Welcome to Australia!

The 337th Air Support Flight provides individuals, families, and leadership with services, policy guidance and morale enhancing programs. Our goals are to support and strengthen the military community, promote independence and mission readiness, and aid DoD members as they transition to Australia.

Our services are available to active duty members, retirees, DoD civilians and their command sponsored dependents. We can also provide limited support to National Guard, Reserve, and DoD Contractors on official DoD orders in Australia. Regulatory limitations and access to service/agency specific systems may impact our ability to support certain customers. Our core mission is to provide legal, financial, education, medical, logistical, and administrative support. We also administer other support programs to benefit the military population in Australia.

Should you require assistance with a program not mentioned, please contact us. We can often either provide the solution or direct you to the responsible office. We encourage you to seek assistance through your chain of command or the in-garrison support element associated within your unit as they often have support programs for personnel in remote areas.

We hope you find your posting to Australia fulfilling as you work alongside one of our nation's strongest allies. Please do not hesitate to contact us should you need assistance.



337 ASUF Services

Administration

- ◆ In/Out-processing Support
- ◆ CAC/ID Cards/PIN Resets
- ◆ Introductory Letters for Local Agencies
- ◆ Emergency Data/ SGLI Updates
- ◆ Emergency leave
- ◆ USN, USA, USMC, USAF, USSF, USCG Administrative Liaison

Medical

- ◆ TRICARE Enrollment
- ◆ International SOS (the worldwide TRICARE contractor for overseas care) process guidance
- ◆ TRICARE Dental Program
- ◆ Payment/reimbursement issues

Legal

- ◆ Status of Forces Agreement Briefings & Advice
- ◆ Dependent Work Entitlements
- ◆ Personal Property Claims
- ◆ Legal Assistance: Wills, Powers of Attorneys, Etc
- ◆ Immigration/Visa Assistance

Have a comment on one of our services?

Good or bad, Put it on ICE at:

http://ice.disa.mil/index.cfm?fa=site&site_id=1219

Testing

- ◆ USAF Physical Fitness Testing
- ◆ Weighted Airman Promotion System*

Transportation

- ◆ Personal Property customs/quarantine guidance
 - ◆ Inbound and outbound personal property shipments
 - ◆ Privately owned vehicle shipments
 - ◆ Official travel—Permanent Change of Station, Temporary Duty, Consecutive Overseas Tour and Emergency Leave*
 - ◆ Pet Transportation Information
 - ◆ Joint Federal Travel Regulation Policy Guidance
 - ◆ Limited Cargo Shipment Coordination
- Financial

Financial

- ◆ Allowance/Entitlement Advice
- ◆ USAF TLA Authority for Australia
- ◆ Motorpass (Fuel Tax Reimbursement Program)
- ◆ Exercise Expense Payment Coordination
- ◆ Active Duty USAF & DoD Civilian* Travel Claim Assistance

Education

- ◆ DoD Education Activity School Liaison
- ◆ Policy Information
- ◆ Online Services Referral

*Services limited by regulation / service policy