AMC GRAM PASSENGER TRAVEL INFORMATION

Detachment 1, 735 Air Mobility Squadron
RAAF Base Richmond, NSW, Australia
Open Monday thru Friday 0800L-1600L (except US and AUS holidays)
Phone +61 (0)2-4587-1652 // Fax +61 (0)2-4587-1663
E-mail: 735ams.det1.space-a@us.af.mil
Facebook: www.facebook.com/RichmondAMC

This AMC-Gram is to provide Space-Available services for travel on United States Department of Defense aircraft arriving or departing RAAF Base Richmond, Australia. Private companies/entities listed don't constitute endorsement by Air Mobility Command or the United States Air Force.

RICHMOND PASSENGER TERMINAL INFO:
- AMC Passenger Terminal is co-located in the RAAF Base Richmond PAX Terminal. Passengers requiring entry must be escorted onto RAAF Base Richmond. If arriving by aircraft, pax will be provided information on how to obtain commercial transportation and will be escorted off base.
- Amnesties at the pax terminal are minimal. Wi-Fi internet (password provided at check-in) and bathrooms are available.
- There are no on-base shuttles, rental car businesses, baggage storage/lockers, showers, ATMs, currency exchange services, arcades, eateries, or food vending machines in the terminal.
- Nearest amenities: Rental car: Hertz Richmond phone # 02-4578-6166 (See their website for more info) / ATM or Currency exchange at local banks 3 km from base / Food within 3 km radius of base / Taxi: Richmond Windsor Taxis phone # 04-0644-1445.

FLIGHT INFO: For the 72-hr flight departure schedule, see our Facebook. We do not provide flight arrival schedule.

SPACE-A SIGNUP INFO:
- Go to http://www.amc.af.mil/amctravel/index.asp to ensure you are travel eligible and to see sign-up info.
- E-mail AMC Form 140 or sign-up info to 735ams.det1.space-a@us.af.mil or fax to +61 (0)2-4587-1663. Please allow at least 48 hours before calling us to verify receipt of your info.
- If arriving into RAAF Base Richmond, provide your Space-A sign-up info to our Passenger Representative to depart at a later date.

ROLL-CALL PROCESS:
Roll call for flight returning to Guam and the U.S. are done every Tuesday between 14:00 to 15:00 local. PAX must call +61 (0)2- 4587-1652 who want to compete for the flight. You will also be given pax show times and locations for pick-up and entry onto RAAF Base Richmond during "Telephone Roll Call."
- Please inform us of any non-apparent disabilities (hearing impaired, asthma, pacemakers, etc.) or if you have special needs such as wheel chair assistance. This information is used to better assist our passengers and improve your travel experience.

CHECK-IN PROCESS:
- If selected for a flight, go to http://www.amc.af.mil/amctravel/index.asp to ensure you are able to comply with requirements. This includes valid travel documents, carry-on items, baggage restrictions/weights, prohibited items, etc. Failure to comply may lead to delays and/or denial to board.
- In-Flight Meals ARE NOT available for purchase. We recommend our pax to bring meals for the flight. Current regulations prohibit drinks through security screening. Potable water is available on board the aircraft.
- There is an AUD $60.00 fee (cash only...no credit card, check, or EFTPOS) for each departing passenger paid to Australian Border Force for clearance services. This fee is waived for passengers 12 years old or younger and for military members and their family members permanently assigned in Australia.

MISCELLANEOUS INFO:
- Flighttime to Alice Springs is 3 hours.
- Flighttime to Hawaii is 10+ hours.
- Flighttime to Guam is 8 hours.
- RAAF Base Richmond is 60km NW of Sydney, 1.5 hours by train or 1.5 hours by car.
- There is no lodging on RAAF Base Richmond. We recommend an internet search of "Richmond NSW Australia hotels" for lodging info.
- Smoking/Tobacco use policy: Smoke only in designated "Smoking Areas." No Smoking/tobacco use on any AMC flights! These include "E Cigarettes."

We desire your feedback. Send to our e-mail address or complete an AMC Passenger Terminal Survey Form located at the passenger counter.

07 Jan 2020